**HOUSING AUTHORITY OF PLAINFIELD**

**REQUEST FOR BID**

**Computer Support and Maintenance Services**

**510 East Front Street, Plainfield, NJ 07060**

The Housing Authority of the City of Plainfield (hereafter called the Authority) request for Bids from qualified contracting firms for Computer Support and Maintenance Service. Only sealed Bids will be accepted no later than **October 18, 2022** at 11:00am at the Administrative Office of the Housing Authority of Plainfield, 510 East Front Street, Plainfield, New Jersey. 07060; Attention: Mr. Randall Wood, Executive Director. No late bids will be accepted.

Contract documents may be obtained by pick up at the Authority office located at 510 East Front, Plainfield, NJ 07060 by contacting Mr. Lewis Hurd, Director of Finance (908) 769-6335, or by email lewish@hap-nj.org, Monday through Friday, except legal holidays, between the hours of 9:00 a.m. to 3:00 p.m.

Interested companies must have a minimum of (7) seven years in the computer support and maintenance service in the State of New Jersey and invited to submit bids. The award of the bid is for two years.

All responders are required to provide the name, address, email address and phone numbers of not less than three (3) references. All questions regarding the service must be presented to Lewis Hurd via fax or e-mail no later than **October 5, 2022,** before 3pm.

All bids will be evaluated and rated in accordance with the evaluation criteria in the bid. Contract will be awarded to the qualified and responsible computer support service whose bid is the most advantageous to the Authority. Bids must be submitted, original and two copies, in sealed envelopes as directed herein.

No bid shall be withdrawn for a period of sixty (60) days without the written consent of the Authority. The Authority reserves the right to reject any or all bids and to waive any informalities or minor irregularities in the bidding process.

All bids are required to comply with the requirement of P L. 1975 C. 127, affirmative action and equal employment laws in accordance with the applicable state and federal regulations.

 By: Randall Wood Executive Director

**SPECIFICATIONS FOR COMPUTER SUPPORT/ MAINTENANCE SERVICES**

The current network infrastructure of the Housing Authority includes the following:

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|  | **CURRENT** |  |
| 1 | Two HP Proliant Servers.1. HP Proliant DL 360 Gen10 running Windows VMWARE ESXI 7. Hosting 3 virtual servers.
2. HP Proliant DL 20 Gen10 running windows 2019 server STD
 |  |
| 2 | The above two servers are hosting the active directory domain controller, file server and email server. |  |
| 3 | Sonicwall TZ 400 |  |
| 4 | HP 2920 - 48G POE PLUS HP 2920 - 24G POE PLUSUbiquiti 48 port poe switch |   |
| 5 | Three Aruba instant access point IAP-105 |  |
| 6 | Twenty to thirty desktop PCS and laptop running Windows 10 |  |
| 7 | Two Cannon Enterprise Multifunction printers, multiple LaserJet printers and scanners | N/A |
| 8 | Verizon/Polycom Sound Point IP phones 335 managed through Verizon Virtual Communication Express | N/A |
| 9 | CISCO Analog telephone adaptor for faxes | N/A |
| 10 | Surveillances System – PC Computer with Software | 24 Cameras (minimum)Digital NVR (Pref. 4K) with remote access |
| 11 | Fios Internet 1gb or 500mb  |  |

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| Manage Services Active Offerings  |
| OFFERING |  |  |
| Acronis Backup (Onsite / Remote) |  |  |
| Huntress – Pro-active Treat Manage tool |  |  |
| Sentinel One – EDR Solution |  |  |
| Duo - MFA |  |  |
| Cynet – (MDR for Servers) |  |  |
| CyberHoot (Awareness Training) |  |  |
| Symantec Anit-Spam |  |  |
| Symantec Anit-Spam |  |  |
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